



ACCIDENT MANAGEMENT

Leave it to us!

Managing a fleet can be challenging at the best of times and when something goes awry, you may find yourself powerless to deal with the fallout. And an accident at work involving one or your drivers can be an extremely stressful time indeed.

From dealing with insurance companies to arranging a replacement vehicle, the amount of administration involved can be quite overwhelming, particularly for businesses without a dedicated fleet department.

If you need support, let Sandicliffe Motor Contracts take care of the whole process with our comprehensive Accident Management programme.

Accidents do happen

As a business, vehicle and road accidents are something we hope we never have to get involved with, but as we know, accidents happen.

According to a recent report by the Department of Transport, **more than a quarter** of all road traffic incidents may involve somebody who is driving as part of their work.

We believe being able to react quickly and deal with the situation is the key and we offer a complete service to give you total peace of mind and security. Our expert team will monitor all repair activity to ensure work is carried out quickly and economically—saving you valuable time and money.

Credit Hire

If one of your drivers has been involved in an accident that wasn't their fault, we can help to recover the costs from the 'at-fault' party's insurer through our Credit Hire service.

There is no risk on your part, once the third party has clearly acknowledged being at fault, there is no dispute over the costs and everything is handled between Sandicliffe Motor Contracts and the insurers.

Our rates are also agreed by the Association of British Insurers' General Tariff Agreement making the process completely open and transparent.

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Offering the complete Accident Management service

Relieving the stress caused by work-related accidents is always our first priority. Providing a speedy service and getting the vehicle repaired and replaced is a close second. This means that our customers need never worry about the aftermath following an accident at work.

We use our industry connections and knowledge to offer you a service that could save you both time and money.

Key features of our Accident Management programme:

- **For you, the process is completely hands-off**
We deal directly with the driver from the moment the accident occurs meaning communication is quick, to the point and corrective action can be begin straight away
- **Complicated, and sometimes confrontational discussions are dealt with on your behalf by experts**
We liaise with both insurance companies and third parties to keep the loop as small as possible and avoid any unnecessary interference
- **Replacement vehicles issued**
Where applicable, we can arrange for a replacement vehicle to ensure your driver can get straight back to work, causing minimal disruption and delay
- **Helping to reduce repair costs and lead times**
We only work with a network of approved bodyshops to handle our vehicle repairs and because we monitor the whole process, we can ensure no unnecessary work is undertaken and repairs are completed as quickly as possible
- **Costs recovered where possible**
If your driver is not at fault, we can work with the 'at-fault' party to retrieve any recovery or hire vehicle costs through our Credit Hire service

About Sandicliffe Motor Contracts

As one of the UK's leading independent contract hire and fleet management companies, we specialise in delivering a service like no other.

With over 30 years' experience, we understand every business is different and our independence gives us the flexibility to adapt to an individual company's specific needs.

Get to know us better!

Visit our website to uncover the 'five reasons why we're the right choice'. Also, why not stay in touch on social media?

